

THAMES PLEASURE CRUISES TERMS & CONDITIONS

1. In these Terms and Conditions, the Client shall mean the person or company in whose name the booking is made.
2. Bookings made less than 14 days before the Date of Hire of the vessel must be accompanied by the full fee: in this case booking shall be termed a Short Notice Booking. Bookings other than a Short Notice Booking must be accompanied by 50% of the charter fee. The remainder must be paid no later than 14 days prior departure. The vessel will not depart under any circumstances until any outstanding amount has been paid.
3. Thames Pleasure Cruises Ltd. reserves the right to modify or cancel any tour or substitute another vessel at its absolute discretion and it shall not be liable for any loss, damage, delay or inconvenience resulting therefrom. Repayment will not be made if cancellation or change by Thames Pleasure Cruises Ltd. is brought about by threat of war, riots, civil commotion, strikes, disaster, terrorist activities, technical problems with transportation, closure of airports, or cancellation of scheduled services or any other events outside the businesses control save that should any Tour be cancelled by reason of unfavourable weather conditions, Thames Pleasure Cruises Ltd. will refund any payment made for such tour at its absolute discretion.
4. Cancellations by the Client if notified more than 14 days before the commencement of the Hire will result in loss of deposit only. Cancellation by the Client if received within 14 days of the commencement of the Hire will not entitle the Client to any repayment, and any balance unpaid at the time of cancellation are monies due.
5. The Client is responsible to Thames Pleasure Cruises Ltd. for any loss of or damage to its property caused by the Client or a member of the Client's party (other than normal wear and tear).
6. For the safety of everyone on a Tour Thames Pleasure Cruises Ltd. must be informed in advance of any physical or mental handicaps. Thames Pleasure Cruises Ltd. reserves the right to refuse to accept a Client or member of the Client's party. Further, where any person or persons jeopardize either their own safety and/or the vessel's safety, Thames Pleasure Cruises Ltd. shall have the right to order that person/those persons to leave the said vessel forthwith, subject to arrangements being made to safely allow for their disembarkation. This conduct and resulting disembarkation shall be deemed a voluntary termination of the Tour so far as that person or those persons is/are concerned with no consequential liability attaching to Thames Pleasure Cruises Ltd. whatsoever.
7. The Client and members of the Client's party are requested to carry out the instructions of Thames Pleasure Cruises Ltd. and/or its duly authorised representatives at all times while aboard the Vessel.
8. Animals are not permitted on the Vessel.
9. Where the Client is a company Thames Pleasure Cruises Ltd. shall be entitled to deem the person or persons making the booking as the duly authorised representative(s) of that company and the company will be the Client.
10. Food or drink are not allowed to be brought on board unless by prior arrangement.
11. Catering charges are calculated according to the number of passengers ie. 20 passengers = catering for 20.
12. The vessel will be alongside the pier 15 minutes before the starting time and will arrive back 15 minutes before the finishing time, to allow for the embarkation and disembarkation of of the Client's party.
13. In all matters arising out of these Terms and Conditions, the decision of Thames Pleasure Cruises Ltd. or its duly authorised representative(s) shall be final.

I have read and understood the Terms and Conditions above and agree to abide by them on my own behalf and on behalf of all members of my party and confirm that I and all those in my party are in good health and physically fit.

NAME.....

SIGNATURE.....

DATE.....